



HVAC Installation Warranty Terms and Conditions

Annual Maintenance Requirement for Warranty Validation

To ensure the longevity and proper functioning of your HVAC system, and in accordance with Washington State law and manufacturer guidelines, annual maintenance is required to validate your warranty. This maintenance must be performed by a licensed HVAC professional and include inspections, cleaning, and necessary adjustments to the system.

Legal Reference:

Pursuant to RCW 19.28.010 and applicable Washington State building codes, all HVAC installations and associated electrical work must be performed by licensed professionals, adhering to safety and operational standards. Additionally, RCW 19.86.020 addresses unfair practices, ensuring that manufacturers uphold warranty terms, provided the consumer meets their obligations—such as regular maintenance.

Maintenance Schedule:

You are required to schedule and complete an annual maintenance service for your HVAC system within 12 months of installation and each year thereafter.

Documentation:

Proof of maintenance, including detailed service records from a licensed HVAC contractor, must be retained by the homeowner and provided upon request to validate warranty claims.

Warranty Limitations:

Failure to adhere to the annual maintenance requirement may result in the denial of warranty claims for parts or labor. This includes any repairs needed due to system failures that could have been prevented with regular maintenance.

Service Provider:

Maintenance must be performed by Go Green Heating, the authorized service provider for your HVAC system. As the seller and administrator of the warranty, including any extended warranty options, Go Green Heating is responsible for ensuring that all maintenance is conducted in accordance with both manufacturer guidelines and our own high standards of service.

Extended Warranty Coverage:

If you have purchased an extended warranty through Go Green Heating, the terms of this warranty are also contingent upon regular maintenance being performed by us or an approved licensed HVAC contractor. Failure to use Go Green Heating or another approved provider for these services may void your extended warranty coverage, limiting or excluding coverage for parts, labor, or system replacement.

Exclusive Rights:

By choosing Go Green Heating as your service provider, you ensure that all maintenance and repairs are performed by professionals who are intimately familiar with your system's installation and operational history. This exclusive relationship helps prevent misunderstandings and ensures that your HVAC system receives the best possible care, maintaining its efficiency and longevity.

Washington State Compliance:

This clause aligns with Washington State's consumer protection laws and electrical installation standards, ensuring your rights are protected and your system operates safely and efficiently.

Non-Covered Exterior Components:

Components that are external to the main HVAC equipment are not covered under this Agreement. This includes, but is not limited to, drain lines, disconnect breakers, external pumps, ductwork, filters, and any electrical wiring or components outside the main equipment.

Explanation:

Any parts of the HVAC system that are external to the condenser, air handler/furnace/coil, or thermostat, such as drain lines, breakers, condensate pumps, ductwork, filter casings, and electrical wiring, are considered accessories. These accessories are not eligible for the 10-year manufacturer warranty, and extended labor coverage does not apply.

Shipping, Handling, and Odors:

Costs associated with shipping and handling of warranty parts are the responsibility of the homeowner. Additionally, issues such as odors or Dirty Sock Syndrome are not covered under this Agreement.

Contact Us Today:

- **Address:** 3218 Eastlake Ave E, Seattle, WA 98102
- **Phone:** (206) 620-1600
- **Hours:** Monday to Friday, 8:00 AM to 5:00 PM
- **Website:** gogreenheating.com
- **Scan the QR code to schedule:**



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The Go Green Team~

